**Document Camera Troubleshooting**

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| No picture from document camera | 1. Wait a few seconds, press desired source selector again 2. Press a different source, then press desired source again 3. Make sure video “Mute” is not selected 4. Check that the Document Camera Power is on 5. Make sure mirror is reflecting document surface 6. Lamp needs changing, contact tech. |
| Cannot focus, camera will not focus properly | To properly focus:   1. Zoom in as far as possible on print or object, focus, then zoom out to desired distance |
| Image is too bright or dark, cannot see desired part of image because it is too bright or dark | Adjust the manual iris on the Document Camera |
| Image is OK on odium, projected image looks like disjointed boxes moving across the screen | 1. Change to a different source, like VCR or laptop, then switch back to Document Camera 2. Turn Document Camera off, wait a moment, then turn it back on. |